Re. the obligation to provide cell phone service:

BART is a railroad. Its obligation is to provide light rail service to passengers in San Francisco and the Bay Area. When one purchases a ticket to travel on BART one presumably enters into a contractual agreement in which BART promises to provide transport and reasonable levels of safety and punctuality. I do not believe this contract - actual or implied - makes any reference to telephone service.

BART is not a telephone company. Neither BART nor Amtrak have any obligation to provide cell phone or other phone services to their passengers.

It was a mistake for BART to provide cell service in the first place. They should shut the service down permanently, and concentrate on their actual business -- running a railroad.

The FCC should strongly support BART and other railroads by ruling that transportation companies have no obligation to provide a telephone service.